Office of the West Bengal Clinical Establishment Regulatory Commission 1st Floor, 32 B.B.D Bag, West Bengal, Kolkata - 700001.

Phone:- (033) 2262-8447, Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/KOL/2022/062

Mr. Debabrata Chakraborty Complainant

VS

AMRI Hospital, Dhakuria..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
Office Note		11/03/2022	Facts would reveal, the complainant contacted the C to have home care service and deposited a sum of Rs 4,499/- however, he was totally dissatisfied with the service. On receipt of the complaint the CE refunded the said sum and informed us accordingly. The complainant would contend, he is yet to receive the amount. The CE has already shared the details of NEFT that we share with the complainant. Let him sort out the issue with his banker.
			The complaint is disposed of.

Al

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee - Member

Sd/-

Smt Madhabi Das – Member

Secretary
West Bengal Clinical Establishment
Regulatory Commission