

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
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Case Reference: INT/KOL/2022/058

Mr. Brotindro Mullick Complainant

vs

Medica Super Speciality Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/03/2022	<p>The complaint would mainly relate to treatment protocol that would be outside our domain. We grant liberty to approach the appropriate authority questioning the treatment protocol.</p> <p>The complainant has also raised billing issue. We have examined the bill. As per our calculation, a sum of Rs. 1,40,487/- has been charged in excess out of which the CE has already discounted the bill to the extent of Rs. 44436/- leaving a balance sum of Rs.96,051/-. We have shared our calculation with the parties.</p> <p>We direct the CE to refund the said sum on sharing of the bank details by the complainant.</p>



The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishments
Regulatory Commission