

Case Reference: INT/HGY/2022/063

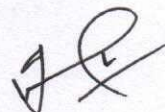
Mr. Arup Dutta Complainant

vs

Samyukta Health Care..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/03/2022	<p>Despite notice, the complainant is absent however, Mr. Anjan dutta Learned Advocate would submit, he has received instruction to represent the complainant.</p> <p>We have heard Mr. Laltu Bhattacharjee, partner of the CE, is present.</p> <p>The complaint would relate to treatment protocol as well as billing.</p> <p>The treatment protocol would be outside our domain hence, we do not wish to deliberate on the issue.</p> <p>We have considered the bill. For three days admission, the CE billed a sum of Rs. 47,560/-, the management discounted the bill to the extent of Rs.</p>



7,560/- and charged a sum of Rs. 40,000/-

Mr. Dutta would complain, the patient was charged for ICCU however, such service was not given. Medicine and Consumable have not been discounted.

We have considered the rival contentions. We feel, interest of justice would be sub-served if we direct a further discount of Rs. 8,000/-.

Mr. Bhattacharjee would assure us, as soon as the bank details are shared by the complainant money would be transferred to his account.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

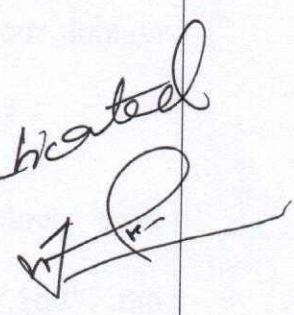
Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission