

Case Reference: INT/NPG/2021/481

Mr. Sanjib Kumar Das ..... Complainant

vs

Binayak Multispecialty Hospital..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	2.	25/02/2022	<p>The issue would relate to bill that we disposed of by our order dated September 24, 2021. Unfortunately, the complainant did not get the benefit of the order despite two complaints made before the Commission. The CE would contend, they found some typographical error which created confusion. To remove the confusion, they also sent mail in October 21, as well as January 22 to the Commission. The commission did not reply to the mail. Hence this delay.</p> <p>The representative of the CE would contend, they did not have any intention to withhold payment. Infact, they of their own, wrote to the Commission for clarification that they did not receive.</p>

Unfortunately, neither the complaints made by the complainant nor the mails sent by the CE did reach the Chairperson. Commission regrets for the same.

The confusion would relate to the ultimate figure of refund. Since the matter is too old it is very difficult to find out the exact figure that was actually mentioned in the Order. The parties would leave the entire issue to the Commission.

We feel, interest of justice would be sub served if we direct refund a sum of Rs. 1.8 lakhs, lump sums, instead of Rs. 1, 91,815/-. The parties would accept the same.

The representative of the CE present at the hearing, would assure, they would refund the said sum by Monday next through bank transfer.

The complainant would assure, he would withdraw the pending writ proceeding made before the Hon'ble High Court at Kolkata by Monday next. The issue thus stands dissolved.

Sd/-  
The Hon'ble Chairperson



Sd/-

Prof. (Dr.) Sukumar Mukherjee Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee Member

Sd/-

Dr. Maitrayee Banerjee Member

Sd/-

Smt Madhabi Das Member

*Authenticated*

*ARSHAD HASAN WARSY*  
Secretary  
W. B. C. E. R. C.