

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/Jhargram/2022/040

Mr. Rajesh Mahato..... Complainant

vs

Jhargram Nursing Home..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	25/02/2022	<p>The patient was initially admitted at the CE for total abdominal Hysterectomy, indication-fibroid of uterus. The surgery as well as entire stay at the post operation stage were uneventful. She was discharged after seven days.</p> <p>The patient developed abdominal pain on the 10th day of the surgery and was readmitted and treated for four days when the concerned Gynaccologist decided for relaporotomy. However, the patient had other co-morbidities and as such CE took initiative to shift her to higher setup being Jhargram Superspeciality Hospital. We are told, while the hospital was arranging for surgery the patient party decided to take her to private health sector. As such, the patient was discharged under DAMA.</p>

Subsequent treatment record at Jhargram Hospital as well as outside have not been shared with us.

The nursing home is present. So is the concerned Gynaecologist who did the surgery. The nursing home billed Rs. 19,600/- for the entire procedure at the time of first admission however, during second admission the nursing home charged Rs. 14,000/-.

We feel, the second charge is little higher compared to the charge taken at the time of first admission. We direct refund of Rs. 7,000/- .

The complainant is directed to share his bank details with the CE so that money could be transferred to his account.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

W. H. R.

ARSHAD HASAN WARSI
Secretary
W. B. C. E. R. C.