

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2022/039

Mr.Tapan Kumar Das Complainant

vs

Baine Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	23/02/2022	<p>The complaint would principally relate to exorbitant billing.</p> <p>The complainant would also contend, the tests were unnecessarily repeated. Such complaint could be effectively gone into by an appropriate forum as it would be outside our domain. The tests have been prescribed by the doctor and CE would have no hand in it. Hence, this could not be hospital negligence.</p> <p>We have examined the bill. We find, a sum of Rs. 21,792/- has been overcharged principally, on investigation cost, medicine and consumable discount. Calculation has already been shared by us in course of</p>



		<p>hearing.</p> <p>We direct refund of the said sum of Rs. 21,792/- to the complainant on sharing of his bank details.</p> <p>The complaint is disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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