

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2022/036

Mr. Abu kalam Henry Munshi..... Complainant

vs

Islamia Medical Institute..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	23/02/2022	<p>The complainant has several issues with regard to hospital negligence. According to him, the para-medical staff were not attending to the patient, even the drinking water was not given whenever asked for. Bi-pap was also not functioning properly.</p> <p>The CE would confront such allegation. According to CE, no such contemporaneous complaint has been made by the patient party. Be that as it may, they express their regret for the same and would assure us, a letter of apology would be sent to the patient party in course of the day.</p> <p>We have examined the bill. We feel, although the patient party was given 10 per cent discount further sum</p>

of Rs. 1,000/- should be refunded. The CE would contend, they would immediately refund the said sum, if possible in course of the day, through bank transfer as soon as the bank details are submitted to the CE.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt. Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission