

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/NAD/2022/026

Mr. Tushar Ghosh Complainant

vs

Sanjiban Hospital, Uluberia, Howrah..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	09/02/2022	<p>We have heard the parties at length. The complaint would relate to Swasthya Sathi refusal. However, belated response received from the CE would clarify the issue. According to the CE, there had been some technical difficulty for which the approval was delayed from the department. However, the patient was not denied admission and he was treated properly and in the process the patient party had to incur cost for investigation and medicine that the hospital is ready and willing to refund as they have since received Swasthya Sathi approval for the treatment.</p> <p>We direct the complainant to share all evidence with regard to the expenses that he incurred for the purpose</p>

as noted above, and share his bank details so that money could be reimbursed to him by the CE within a week from the date of receipt of the evidence and bank details.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
ARSHAD HASAN WARS!
Secretary
W.B.C.E.R.C.