

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/EMID/2022/010**

Mr. Pritam Hazra..... **Complainant**

vs

New City Nursing Home, Uluberia and Vivekananda Nursing Home, Tamluk..... **Respondent/  
Respondents**

**ORDER SHEET**

| Office Note | Order No. | Date       | Order  |
|-------------|-----------|------------|--|
|             | 1.        | 24/01/2022 | <p>The complainant has come up as against billing. The patient suffered a road traffic accident. He was taken to a small setup initially where primary aid was given. Subsequently, he was transferred to the present CE Vivekananda Nursing Home where the surgery was done by the concerned Orthopaedic surgeon with the help of implant, a sum of Rs. 36,500/- was charged.</p> <p>We have heard the parties at length. We would request the CE to consider some discount. In deference to the desire of the Commission, the CE would agree to refund a sum of Rs. 6,500/- to the patient on sharing of his bank details.</p> |

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

ARSHAD HASAN WARSI  
Secretary  
W.B.C.E.R.C.