

**Case Reference: INT/NPG/2022/007**

Ms. Piyali Sinha Roy .. ..... **Complainant**

vs

Apollo Multispeciality Hospital Ltd..... **Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	24/01/2022	<p>The complaint would reveal an unfortunate death because of post surgical complication. The complainant has already approached the West Bengal Medical Council as against the surgeon and the treating team. We are told, the matter is awaiting decision.</p> <p>The patient had a coverage of TPA. Ms. Ghosh representing the CE would inform us, they have realised Rs. 4.5 lakhs out of Rs. 28 lakhs of the total bill. Ms. Ghosh would also assure, so long the issue is pending before the appropriate authority they would not take any punitive measure for recovery of the balance amount.</p> <p>We grant liberty to the complainant to approach us afresh after disposal of the West Bengal Medical Council</p>



proceeding if occasion so arises in future.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

ARSHAD HASAN WARSU  
Secretary  
W. B. C. E. R. C.