

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
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Case Reference: INT/KOL/2022/008

Mr. Nirnoy Banerjee **Complainant**

VS

AMRI, Salt Lake..... **Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	24/01/2022	<p>The complainant approached the CE with abdominal pain because of stoppage of urine and stool for couple of days prior to the visit. The complainant would contend, the concerned Emergency Medical Officer refused to attend him to take care of his immediate problem and insisted on a regular admission through the protocol that the hospital would follow. On being refused the complainant immediately approached another CE in the locality and got appropriate relief.</p> <p>The complainant has made it clear that he has no complaint as against the CE. His complaint is solely against the concerned Medical Officer. The concerned Medical Officer is present online. He has expressed</p>

regret for the incident. According to him, he wanted to have certain investigations before actual procedure to be done as suggested by the patient.

We do not wish to interfere particularly, when the concerned doctor has expressed regret.

We dispose of the complaint by recording the regret expresses by the Medical Officer.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

ARSHAD HASAN WARSI
Secretary
W.B.C.E.R.C.