

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2020/34

Mr. Ratan Kumar Majumdar..... Complainant

vs

Ruby Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	04/09/2020	<p>This complaint would relate to exorbitant billing. The complainant would contend, they were assured lesser cost when the patient was admitted.</p> <p>The patient was in a critical condition. She was admitted in ICU for 14 days where she breathed her last. The patient party paid Rs. 2.25 lakhs to the Hospital in addition to pharmacy bills to the extent of Rs. 70 odd thousand.</p> <p>Mr. Ratan Kumar Majumder, son-in-law of the deceased patient, the complainant herein is candid to submit, they do not have any means to pay the outstanding of the hospital, however, in case the hospital would permit them to clear off a reasonable amount so fixed by the Commission in instalment they would try their best to pay off their dues.</p> <p>The Hospital is represented by Dr. Deb. The Hospital would also leave the issue to the Commission's decision.</p> <p>Upon perusal of a summary bill produced by the hospital and the receipts submitted by the complainant, we feel, interest on justice</p>



would be sub served, in case the complainant would make payment of a further sum of Rs. 1.2 lakhs in full and final settlement of the claim of the Hospital. The Hospital would accept the said sum in 24 equal monthly instalments payable on the 7th day of the each succeeding month commencing from September 2020.

In case of default of payment of any two instalments, the Hospital would be entitled to execute this order before the appropriate forum for recovery of their balance dues.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri S. K. Thade, IAS (Retd) - Member

Authenticated
WZ
Secretary
West Bengal Clinical Establishment
Regulatory Commission