

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

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Case Reference: INT/KOL/2020/32

Mrs. Trina Sen..... Complainant

vs

B. P. Poddar..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	2.	28/08/2020	<p>The complaint would relate to over billing. The complainant was absent on the last occasion as well as today. We understand, the complainant is at present out of station as informed to our office. We have considered the bill that is provided by Dr. Das, the Superintendent of the Clinical Establishment.</p> <p>We find justification in the complain. However, while we have been scrutinising the bill Dr. Das has offered a discount of Rs. 61,269/- to the patient. Pertinent to note, the hospital has charged of Rs. 1,51,269/- that was paid by the relatives of the patient. Since the offer is reasonable and the Clinical Establishment is ready to accept Rs. 90,000/- in full and final settlement of the bill we dispose of the</p>

complain by granting a month's time to pay off the said discount through the recorded bank account of the complainant and / or the patient. The hospital would submit due receipt thereof in the office within a month from date showing refund of the amount.

Sd/-

Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri S. K. Thade, IAS (Retd) - Member

Authenticated
