

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: INT/NAD/2020/23**

**Nani Gopal Manna..... Complainant**

**vs**

**Majumder Millennium Nursing Home & Reliable  
Diagnostic Centre Pvt. Ltd..... Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	31/07/ 2020	<p>The complaint would relate to alleged harassment caused to the patient. In view of mistake that the Clinical Establishment would admit.</p> <p>The patient first went to the Clinical Establishment on July 4, 2020 when he was advised to go to a higher set up when the patient went to the second Clinical Establishment it was found that the former discharge by the first Establishment was not properly recorded for which the patient party had to wait for three days to get benefit of the West Bengal Health Scheme. However, the benefit was actually received subsequently and the complainant did not suffer financially on that count. Hence, we do not like to award any monetary benefits to the complainant however, we direct the Clinical Establishment to be more cautious in future. We also direct the Clinical Establishment to pay a token penalty of Rs.10,000/- deposited with the commission within a period of two weeks from date. As and when the amount is deposited office would transmit the said amount to the Chief Minister's Covid Relief Fund on account of the Clinical Establishment</p>



involved herein.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) MakhanLal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Sri S. K. Thade, IAS - Member

Authenticator  
WJ  
n-