

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/KOL/2020/18

Mr. Manish Kumar Makharia Complainant

vs

Spandan Hospital Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/07/2020	<p>The complainant is absent. We have gone through the complaint as well as the response from the Clinical Establishment. We have heard Dr. Kaustab Roy, the Medical Superintendent of the hospital.</p> <p>The complaint would relate to alleged refusal of treatment to a patient that came to our notice on the day of the incident. We immediately contacted the Clinical Establishment and asked them to continue with the treatment. The Clinical Establishment continued with the treatment and the patient having Co-morbidity died on July 15, 2020 at the Clinical Establishment.</p> <p>We find, the complaint was a result of a communication gap. We do not wish to proceed any further.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p>

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee- Member

Authenticated
WJr