

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/NPG/2020/15

Mr. R K Bhattacharyya..... Complainant

vs

Columbia Asia Hospitals.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	30/06/2020	<p>We have heard the parties at length. This is a most unfortunate incident where a patient had to die in the car in absence of admission at the proper time. According to the complainant, the patient had to stay in the car for about 45 minutes in absence of appropriate action on the part of the Clinical Establishment where he had been under treatment for last ten years. Pertinent to note, on the same day itself the patient had dialysis in the same establishment upon production of a Covid negative certificate. According to the complainant, after dialysis the patient developed complication for which they had to come back to the establishment when the security staff prevented them to come in, in absence of non Covid certificate. The certificate that was used in the morning, was shown to the security staff, he refused to accept the same.</p>



The Clinical Establishment is present and represented by Mr. Arindam Banerjee along with the team of doctors. We have heard them. According to the doctors, there had been 15 minutes delay in taking the patient inside the hospital and the patient was taken care of and was given appropriate treatment. Unfortunately, the patient did not respond to such treatment. The Clinical Establishment would vehemently deny the issue of Covid certificate production to the security staff as alleged.

This matter has to be heard in detail. We have to note down the deposition of the persons present at the hospital at the relevant moment. We would direct filling of affidavit by the complainant as well as the Clinical Establishment. The complainant must give details of the incident that had happened on the crucial day by the deponent who had witnessed the incident. Such affidavit may be filed within three weeks from date with a copy to the Clinical Establishment so that the Clinical Establishment could file their version through affidavit from the attending doctors and the concerned security staff against whom the allegation was made as referred to above. Such affidavit may be filed within two weeks thereafter.



The Hospital Authority is also directed to produce CCTV footage of the relevant date.

Place this matter for hearing after completion of pleadings.

The Hon'ble Chairperson

Prof. (Dr.) Sukumar Mukherjee – Member

Dr. Maitrayee Banerjee – Member

Prof. (Dr.) Debasis Bhattacharya- Member

Authenticated
WJ