

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: PAB/2019/000736/000737**

**Kabita Saha..... Complainant**

**vs**

**The Mission Hospital, Durgapur.....Respondent/ Respondents**

**ORDER SHEET**

| Office Note | Order No. | Date       | Order   |
|-------------|-----------|------------|---|
|             | 1.        | 14/02/2020 | <p>This complaint would relate to medical negligence. We are told, the complainant has already approached the West Bengal Medical Council as against the treating doctor and such complaint is awaiting decision at the Council. The complainant is candid enough to say, they have no specific complaint as against the Clinical Establishment either as to the billing process or any administrative lapses. The complainant is interested to have adjudication of her complaint pertaining to medical negligence. On the last occasion, we passed an order expressing our prima facie opinion to the effect, we should wait for the decision of the West Bengal Medical Council. We thus, permit the complainant to proceed with their complaint as against the treating doctor before the West Bengal Medical Council. We would also request the Council to</p> |



expedite the process of adjudication.

In case the complainant gets a favourable response from the Medical Council they would be at liberty to approach us for appropriate compensation as against the Clinical Establishment, if they are so advised. With this observation, we dispose of the complaint.

Copy of the order be sent to the West Bengal Medical Council for their information and action.

Sd/-

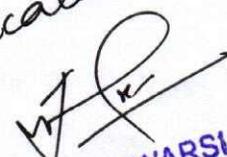
The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

*Authenticated*  


**ARSHAD HASAN WARSI**  
WBCS (Ex)  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department