

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

Case Reference: MISC/EMID/2020/000026

Mahamaya Maiti..... Complainant

vs

Arogya Diagnostic Centre.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	12/02/2020	<p>The diagnostic report would have a typing mistake. The blood group was typed as A+ (positive) instead of A- (negative).</p> <p>The mistake might be innocuous, however, the effect is disastrous.</p> <p>We caution the diagnostic centre, in future, if we are confronted with similar complaint we would be taking serious action as against the diagnostic centre. For the time being, we impose a token penalty of Rs.5, 000/-as against the diagnostic centre that must be paid to the complainant within period of two weeks from date.</p> <p>The complaint is disposed of.</p> <p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Madhusudan Banerjee – Member</p>

*Authenticated*

ARSHAD HASAN WARSI  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department