

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: SPG/2019/000616

Subhankar Singha Complainant

vs

Spandan Diagnostics Centre..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	2.	03/02/2020	<p>There had been an accidental fall of an unconscious patient from the stretcher while he was being taken to the diagnostic centre for MRI Scan.</p> <p>The Diagnostic Centre would admit the incident. They would, however, offer explanation to the extent that it was purely an accidental fall and that too, when the patient was being carried by one of the patient party.</p> <p>When the patient is taken to the investigation room it is the duty of the establishment to have the patient transferred by their technician or staff. It is not expected, the patient party would be helping them. The patient party would submit, it was the fault on the</p>



part of the staff of the diagnostic centre who was responsible for such fall.

We are not at all convinced with the explanation that is offered. We impose a penalty of Rupees three lakhs in terms of Section 33 of the *West Bengal Clinical Establishment Act 2017*.

The Diagnostic Centre is permitted to pay the said sum in three monthly instalments of rupees one lakh each payable on the last day of English calendar month commencing from February 29, 2020.

The complaint is disposed of accordingly.

The complainant is directed to communicate his bank details within a week from date to enable the diagnostic centre to transfer the money directly to his bank account.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Sri S. K. Thade, IAS - Member

Authenticated
ARSHAD HASAN WARSI
WBCS (Ex)
Secretary
West Bengal Clinical Establishment
&
Regulatory Commission
Joint Secretary
Health & F.W. Department