

Office of the West Bengal Clinical Establishment Regulatory Commission  
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Case Reference: KOL/2019/000707

Ajeet Kumar Pandey..... Complainant

vs

Medica Superspeciality Hospital..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	2.	16/01/2020	<p>The complaint would pertain to billing issue. The complainant was absent on the last occasion as well as today. On the last occasion, we have heard the Clinical Establishment and pointed out irregularities in the billing process. Today Mr. Dasora representing the hospital, has given us letter dated January 13, 2020 giving some explanation as to the billing process. We find that the Clinical Establishment would agree to a differential amount of Rs. 41,488 that they calculated on the basis of the observations made by us on the last occasion. We direct the Clinical Establishment to deduct the said amount from the original bill and issue a fresh bill to the patient party.</p> <p>We are told, the bill is yet to be settled. The Hospital Authority would be free to realise the balance amount of the revised bill to be issued to the patient party.</p> <p>With this observation the complaint is disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p>



Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

*Authenticated*

**ARSHAD HASAN WARSI**  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department