

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: MISC/ NPG/2019/000002**

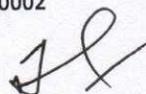
**Ranjita Chaudhuri ..... Complainant**

**vs**

**Dr. Lal Pathlabs, Nagerbazar, Kolkata,..... Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	4.	14/01/2020	<p>At the outset Miss. Amrita Pandey, Learned Advocate hands over a cheque for Rs. 5,000/- in terms of the earlier order dated August 22, 2019. The complainant accepts the cheque.</p> <p>This complaint would pertain to wrong pathological report submitted by the diagnostic centre. There had been immense harassment to the complainant. Even when the error was pointed out to them they initially tried to sustain their report. They were unsuccessful therein. At the end of the day the corrected report was given. However, by that time the complainant suffered immense hardship.</p> <p>We feel, interest of justice would be sub served if we direct payment of Rs. 30,000/- as a token compensation.</p> <p>The complainant is not happy with the amount. She claims a sum of Rs. 5,00,000/-.</p> <p>Considering the factual scenario and specially taking into account the fact that ultimately the diagnostic centre took the sample and tested the same free of cost and gave the correct report, the amount</p>



of compensation so awarded by us is just and appropriate. We direct the diagnostic centre to pay the money positively within two months from date. We make it clear, even a day's delay would accrue interest at the rate of 12 percent per annum.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Prof. (Dr.) Debasis Bhattacharya - Member

*Authenticated*  
*[Signature]*

**ARSHAD HASAN WARSI**  
WBCS (Ex)  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department