

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: PAB/2019/000720

Swapan Gorai..... Complainant

vs

The Mission Hospital (A Unit of Durgapur Medical Centre Pvt. Ltd).....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	09/01/2020	<p>The complaint would relate to negligence on the part of the Clinical Establishment. The complainant would make a grievance, the patient went for a health check up that would include Mammography that was not done instead, USG (Breast) was done. When the attention of the Clinical Establishment was drawn they initially avoided the issue. However, subsequently they tendered apology and explained, USG (Breast) was done as Mammography could not be done because of the machine was out of order.</p> <p>In course of hearing Dr. Partha Paul Medical Superintendent would offer a sum of Rs. 10,000/- to the complainant to ameliorate his grievance. The complaint would leave the issue to the Commission. We direct the Clinical Establishment to pay the said sum within a week from date. The complainant may furnish his bank details so that the money could be transferred directly to his account.</p> <p>We caution the Clinical Establishment, in future, they should see that this type of irregularity does not recur.</p>



			<p>The complaint is disposed of.</p> <p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das - Member</p> <p><i>Authenticable</i></p> <p><i>ARSHAD HASAN WARSI</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission & Joint Secretary Health & F.W. Department</p>
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