

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: MUR/2019/000661

Sayed Alam..... Complainant

vs

IRISH Hospital, Kolkata.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	2.	24/12/2019	<p>The complainant would allege, insect was found in the patient's diet, when it was pointed out the food was changed however, the second food was also having insect. This is a serious complaint. The Clinical Establishment would virtually admit their fault. They would however contend, they had already given notice to the caterer and the incident happened during transitional period. The said caterer is no more in service.</p> <p>We impose a token penalty of Rupees 20 thousand to be paid by the Clinical Establishment to the complainant within two weeks from date. We also caution the Clinical Establishment, they should be careful in future.</p> <p>The complaint is disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p>



			<p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Sri S. K. Thade, IAS - Member</p>
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Authentic

[Signature]

ARSHAD HASAN WARSI
WBCS (Ex)
Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Joint Secretary
Health & F.W. Department