

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: HGY/2019/000706

Sunit Chaudhury..... Complainant

vs

NMB Diagnostics.Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	24/12/2019	<p>This complaint would relate to drawing of blood sample from one month old baby when the parents were not allowed to be present, although the baby was crying. The Pathological Centre would contend, they had to prick many a times in search of vein.</p> <p>We feel, when the centre would be drawing blood sample from child of one month old they should have allowed the parents to be present to ameliorate their grievance. The Manager, is present. He would inform us, after this unfortunate incident they have started allowing the parents to accompany the baby.</p> <p>We caution the pathological centre so that no such unpleasant incident would occur in future.</p> <p>We impose a token penalty of Rs. 5,000/- upon the pathology centre to be paid to the Calcutta Orphanage, Boloram Ghosh Street, Kolkata and submit the report of compliance within two weeks from date.</p> <p>The complaint is disposed of.</p>



Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Authenticated
[Signature]

ARSHAD HASAN WARSI
WBCS (Ex)
Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Joint Secretary
Health & F.W. Department