

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: KOL/2019/000721/000722/000723

Atridev Misra..... Complainants

vs

AMRI Hospitals, Mukundapur (Vision Care Hospital).....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	23/12/2019	<p>The compliant is a result of misunderstanding. According to the mother of the patient (baby girl of 14 months old), the patient was slapped by the nursing staff. The hospital would deny such allegation. We sent the medical records for opinion of the Head of the Department, Department of Pediatric Medicine IPGME &amp; R and SSKM Hospital, Prof. Dr. Supratim Datta. Prof. Dr. Dutta has submitted his report that is quoted below:-</p> <p><i>“OPINION:</i></p> <p><i>Debatri Misra, 1 year 2 month, girl admitted on 24.9.19 in AMRI Mukundapur, with Acute Bronchiolitis. Viral panel showed likely etiology Respiratory Syncytial Virus (RSV)- which commonly causes Acute Bronchiolitis at this age. She was properly managed with all supportive measures and during hospital stay gradually improved. She was discharged on 5.10.19 when she was active, taking feeds orally and stable.</i></p> <p><i>Father of the baby complained that the baby was slapped by the</i></p>



*on-duty nursing staff while putting the nasogastric tube. The Medical Superintendent of AMRI stated in her submission (on 2.11.19) that on-duty nursing staff tapped baby's cheek to keep the mouth open while suctioning oral cavity before nasogastric tube insertion. This sort of technique to keep the mouth open may be needed for oral suction."*

In view of the report we do not feel inclined to interfere with the matter.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Sri S. K. Thade, IAS – Member

Sd/-

Prof. (Dr.) Debasis Bhattacharya - Member

*Authenticated*  
*[Signature]*  
**ARSHAD HASAN WARSI**  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department