

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: KOL/2019/000614

Sudev Ghosh and Smt. Godhulika..... Complainants

vs

**Northern Light Hospital Pvt. Ltd. Apollo Gleneagles Hospital Limited.....Respondent/
Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	23/12/2019	<p>This complaint would relate to unfortunate death of a young girl aged about 10 years in a case of suspected dengue fever with complication. The patient was initially admitted in Northern Light Hospital Private Limited where she was treated for about five days. She was then transferred to Apollo Gleneagles Hospital Limited where she breathe her last after 38 hours of stay.</p> <p>We have perused the medical records of both the Clinical Establishments. The Northern Light Hospital Private Limited did not, however, file the entire records. They assure us, they would do so within a week from date.</p> <p>We understand, the complainants have already approached the West Bengal Medical Council as against the treating doctor of both the establishments. We are also told, they have already approached the National Consumer Forum for appropriate compensation as against the treating doctors as well as the Clinical Establishments.</p> <p>The National Consumer Forum directed AIMS to evaluate the</p>



medical record. They have done so and submitted a report that is kept on record. The West Bengal Government, through Health Department, also got the medical records evaluated through a Committee of experts, a copy of the same is also kept on record.

We have perused both the reports where the definite cause is yet to be found out. The petitioner wants to pursue their remedy before the National Consumer Forum. We cannot simultaneously proceed with the complaint when National Consumer Forum is also considering same complaint for appropriate compensation.

We permit the complainant to approach us again if occasion so arises in future.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Sri S. K. Thade, IAS – Member

Sd/-

Prof. (Dr.) Debasis Bhattacharya - Member

Authentic
ARSHAD HASAN WARSI
Secretary
West Bengal Clinical Establishment
&
Regulatory Commission
Joint Secretary
Health & F.W. Department