

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:KOL/2018/000478/000479

Mrs. Haimanti Das..... Complainant

vs

Medica Superspeciality Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1	20/12/2019	<p>We have heard the parties at length. We feel, this case would pertain to medical negligence that would be within the complete domain of the West Bengal Medical Council. The complainant would approach the West Bengal Medical Council against the treating doctors if she is so advised. The complainant, with bonafide belief, has so long pursued her remedy before us. Hence, in case she approaches the West Bengal Medical Council, Medical Council should ignore the delay if any, in approaching them.</p> <p>We permit the complainant to approach us again with her complaint for hospital negligence if occasion so arises in future.</p> <p>The complainant has also grievance as against the billing. We have carefully perused the bill. We have heard the parties at length on the issue. The Clinical Establishment already gave discount to the extent of Rs. 47,000/-. We feel, interest of justice will be sub served if they give further discount of Rs. 50,000/- that would take care of the billing issue.</p> <p>The complainant would send her bank details to the Clinical Establishment so that they could transfer the money to her bank account. The same may be done within a week from the date of receipt of bank details of the complainant.</p> <p>The complaint is disposed of accordingly.</p>



			<p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Sri. Binod Kumar, IAS, Vice-Chairperson</p> <p>Sd/-</p> <p>Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Debasis Bhattacharya - Member</p>
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Authenticated

ARSHAD HASAN WARSI
 Secretary
 West Bengal Clinical Establishment
 Regulatory Commission
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 Joint Secretary
 Health & F.W. Department