

Office of the West Bengal Clinical Establishment Regulatory Commission  
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Case Reference: HOW/2019/000683

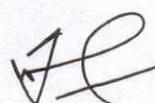
Suman Dhara, Soumit Das, Rahul Ghosh, SoumakKarmakar..... Complainants

vs

The Calcutta Medical Research Institute.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	28/11/2019	<p>This complaint would relate to billing and misbehaviour. However, there is no specific incident of misbehaviour pointed out by the complainants. With regard to billing, it was nothing but a prayer for mercy to reduce the amount. The patient was being treated by the Clinical Establishment at the instance of his four friends who pulled up medical expenses through contribution. Considering such backdrop, we have requested the Clinical Establishment to give some discount. In deference to the desire of the Commission the Clinical Establishment has agreed to give them a discount of Rs. 20,000/-. We appreciate the gesture. The representative of the Clinical Establishment present before us, would assure us, they would send the money through online transfer after receipt of the bank details any one of the complainants.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p>



Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

*Authenticated*  


**ARSHAD HASAN WARSI**  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department