

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: KOL/2019/000619

Swapan Kumar Dutta..... Complainant

vs

Apollo Gleneagles Hospital Limited. .... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	01/11/2019	<p>The complainant is a professional person. He is not satisfied with the eye surgery that is done by the Clinical Establishment through Dr. Bikash Bhattacharjee, who is the regular consultant under the Clinical Establishment. In course of hearing the complainant would inform us, he would be happy if the Clinical Establishment would take responsibility for his further treatment through Dr. Tapas Pal and Dr. Ashim Kander who are also attached to the Clinical Establishment. Dr. Joy Basu, the representative of the Clinical Establishment, would assure us, they would be doing the needful as desired by the complainant. In such event, we dispose of the complaint by recording the arrangement that is arrived at by and between the parties so recorded above.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Dr. Sukumar Mukherjee, Member</p> <p>Sd/- Dr. Madhusudan Banerjee, Member</p>

*Authenticated*

**ARSHAD HASAN WARSI**  
WBCS (Ex)  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department