

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: SPG/2018/000289

Mr. Soutrik Nag..... Complainant

vs

Nightingale Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	14/08/2019	<p>We have heard the parties at length. The complainant has already approached the West Bengal Medical Council against the treating Doctor that is awaiting disposal. However, we find deficiency in service so far as the clinical establishment is concerned.</p> <p>The patient was in the blood group of O+(positive) whereas he was transfused B+(positive) blood. When it was pointed out by the patient party the same was changed. The condition of the patient deteriorated and ultimately the patient died on the seventeenth day of such blood transfusion. Pertinent to note, he was transfused six bottles blood thereafter.</p> <p>We also find a subsequent incorporation in the bed head ticket wherein it was recorded, the patient party demanded a grouping test that was not there earlier. It would be apparent on a plain reading of the bed head ticket, particularly page D (03) of the medical record.</p> <p>We also find irregularity in maintaining the accounts. The complainant would submit, they deposited Rs.6,000 only at the time of admission and they could not pay any further sum. In fact, the hospital authority did not make any demand. We find, the hospital authority billed a sum of Rs. 2,69,990/- and after deducting the said sum of Rs. 6000/- the balance amount was Rs.2,63,990/- that was shown to have discounted without any consultation with the patient party.</p>



Wrong transfusion of blood and subsequent incorporation in the bed head ticket would definitely suggest irregularity and deficiency in service.

Autopsy was not done. Hence, we are not sure as to whether wrong transfusion of blood was the direct cause of death. We impose compensation of a sum of Rs. 5,00,000/- for the deficiency in service as well as negligence as pointed out. Such sum must be paid within a month. The Clinical Establishment would submit report of compliance to us immediately thereafter.

The complaint is thus disposed of accordingly. This disposal would, however, not preclude the petitioner from proceeding with the complaint before the West Bengal Medical Council, if he so desires.

Sd/-

Hon'ble Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

Sd/-

Prof. (Dr.) Abhijit Chowdhury, Member

Sd/-

Dr. Gopal Krishna Dhali, Member

Sd/-

Prof. (Dr.) Debasish Bhattacharya, Member

Sd/-

Dr. Madhusudan Banerjee, Member

Authenticated

ARSHAD HASAN WARSI
Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Joint Secretary
Health & F.W. Department