

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: KOL/2018/000287

Mr. Debarshi Talukdar..... Complainant

vs

Ruby General Hospital Ltd..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/08/2019	<p>This case would pertain to an unfortunate case of death because of a surgery complication.</p> <p>The patient was admitted with abdominal pain and on detection she was found to be having gallstone. However, during the procedure, there was purphoration that resulted in complication and ultimately death of the patient.</p> <p>The patient was admitted in the hospital in a package of Rs.54,000/- however because of the complication the bill rose up to Rs.12,19,119, out of which the hospital authority would claim, a sum of Rs.4,89,420, although approved by the insurance company, is yet to be recovered. We are told, the complainant has already approached the Medical Council against the treating doctor. We thus, liberty to him to approach us again in case the Medical Council would go adversely as against the treating doctor.</p> <p>The hospital authority is represented by officials led by Mr. Sujay Ranjan Deb, Deputy Medical Director who assures us, they would not be taking any punitive measures as against the patient party for recovery of the bill. We direct them not to take any such measure in future. They would however, be permitted to settle their claim with insurance company.</p>



The complaint is disposed of.

Sd/-
Hon'ble Chairperson

Sd/-
Dr. Sukumar Mukherjee, Member

Sd/-
Dr. Makhanlal Saha, Member

Sd/-
Prof. (Dr.) Debasish Bhattacharya, Member

Authenticated
[Signature]

ARSHAD HASAN WARSI
WBCE (Ex)
Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Joint Secretary
Health & F.W. Department