

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:SPG/2018/000411

Biswajit Gopal Roy Complainant

vs

MedicaSuperspeciality Hospital Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/08/2019	<p>This complaint appeared before us on December 12, 2018 as well as on February 20, 2019. On both occasions the complainant was absent. It seems, the complainant is not interested to proceed with the complaint.</p> <p>The complaint would relate to billing. The fact would reveal, the clinical establishment billed the patient for a sum of Rs.56,474/-. The complainant would point out, the clinical establishment charged bed pan and Entrosun at a higher rate. There was no necessity for ICU admission. Mr. DipanjanSaha, the representative of the clinical establishment would, however, contend, the patient was never admitted in ICU. He was in HDU.</p> <p>We have examined the bill. The value of Entrosun and bed pan, even if we give credenceto what the complainant would say, the difference would be verynominal. The requirement of HDU is a decision of the treating doctor. We cannot interfere on that score. We find, the Insurance Company has already approved a sum of Rs.36, 000/-. We</p>

do not wish to interfere.

The complaint is disposed of accordingly.

Sd/-

Hon'ble Chairperson

Sd/-

Dr. Madhusudan Banerjee, Member

Sd/-

Dr. Debasis Bhattacharya, Member

Authenticated
[Signature]

ARSHAD HASAN WARSI
WBCS (Ex)
Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Joint Secretary
Health & F.W. Department