

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: PUB/2018/000312

Indrajit Konar..... Complainant

vs

Asansol Metropolitan Nursing Home..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	04/07/2019	<p>This case would pertain to caesarean c-section done by Dr. Anjan Guho in the clinical establishment. The petitioner would contend, due to emergency he got his wife admitted before the scheduled date of delivery. It was about 02:00 a.m. early in the morning, when the patient was admitted. Despite request, the hospital failed to inform the gynaecologist who ultimately came at about 11:30 a.m. His wife gave birth to a male child who was found to have developed jaundice in the early phase of life. Dr. Guho immediately advised the pathological test by sending the blood sample to the diagnostic centre for bilirubin testing. The hospital, without waiting for the report, discharged the patient and the baby as according to hospital, they expedited the process of discharge so that the new born could be taken to a higher set up for treatment.</p> <p>The petitioner would contend, the Hospital Authority did not inform Dr. Guho in time. Even after birth of the new born when the</p>



symptom was aparent and the feet of the baby was yellowish they did not call any paediatrician. His contention sounds logic. Apart from a receipt of one Dr. S. Chakraborty, the hospital could not produce any document to show, the paediatrician examined the child at the clinical establishment.

The petitioner would have further complain with regard to billing. According to him, hospital charged a sum of Rs.46, 000/- that according to him was on the higher side. The Hospital Authority filed their affidavit. They would contend, they received a sum of Rs.5060/- and the gynaecologist was paid a sum of Rs.37, 340/-. The petitioner would contend, he paid the sum to the clinical establishment and they are obliged to justify such amount.

We are not in a position to accept the argument on this score. We find the assertion of the Nursing Home duly corroborated by the gynaecologist who admitted to have received a sum of Rs. 37, 340/-. Pertinent to note the petitioner has no complain as against the gynaecologist, at least not before us. He has also not approached the West Bengal Medical Council against the doctor.

We award compensation of Rs.10, 000/- for the irregularity that we find on account of paediatrician. The clinical establishment must pay the said sum within two weeks from date. The petitioner undertakes to furnish his bank details by Monday next so that the hospital could transfer the money directly to his bank account.

The complaint is disposed of.



Sd/-

Hon'ble Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

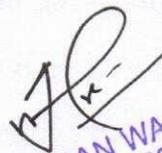
Sd/-

Dr. Madhusudan Banerjee, Member

Sd/-

Smt. Madhabi Das, Member

Authenticated



ARSHAD HASAN WARSI
WBCS (Ex)

Secretary
West Bengal Clinical Establishment
&
Regulatory Commission

Joint Secretary
Health & F.W. Department