

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: NAD/2019/000573**

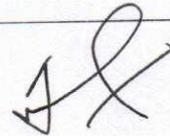
**Debasree Biswas..... Complainant**

vs

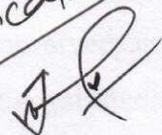
**Peerless Hospitex Hospital & Research Centre Limited..... Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	30/07/2019	<p>The petitioner had a grievance of medical negligence as well as billing. On the last occasion we heard the parties and observed, since the medical negligence would be within the domain of the West Bengal Medical Council the petitioner would be free to approach the West Bengal Medical Council. On the issue of billing we gave opportunity to the petitioner to file affidavit dealing with the bill. No such affidavit was filed. Even today the petitioner is not in a position to make any specific complain as to billing save and except, she is of the view, the bill did not reflect the actual payment made by her to the clinical establishment amounting to Rs.1.04 lakhs. She is however, candid enough to say, the money was paid through her relative and she is not having a receipt for the same. The clinical establishment would contend, they received a lesser amount. We do not wish to go into such dispute and she would be free to go for appropriate redressal before any appropriate forum.</p> <p>We dispose of the complaint at our end.</p> <p>Sd/- Hon'ble Chairperson</p>



		<p>Sd/- Dr. Sukumar Mukherjee, Member</p> <p>Sd/- Dr. Makhanlal Saha, Member</p> <p>Sd/- Dr. Madhusudan Banerjee, Member</p> <p>Sd/- Dr. Maitreyi Banerjee, Member</p>
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*Authenticated*  


Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Jt. Secy. Deptt. of Health & FW  
Govt. of West Bengal