

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
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Case Reference: KOL/2018/000472

Mr. Krishnapada Chakraborty Complainant

vs

Apollo Gleneagles Hospital Limited..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	23/07/2019	<p>The complaint would relate to a bill dispute pertaining to plastic surgery in an accident case where the patient injured three of her fingers of the right hand while operating a grinder. The complainant would allege, the bill is exorbitant. However, we do not find any contemporaneous complaint raised by the complainant at the time of discharge. We have examined the bill. We have heard the parties at length.</p> <p>The bill was for Rs.23, 346/-. The complainant would strenuously contend, the billed amount is absurd and astronomical. Such contention is strenuously disputed by the Clinical Establishment.</p> <p>We feel, the interest of justice would be sub served if we direct the respondent to give discount of Rs.13, 346/-. Dr. Basu, representative of the clinical establishment, would assure us, the clinical establishment would make payment of the sum if directed.</p> <p>Let a sum of Rs.13, 346/- be paid to the complainant by the clinical</p>



establishment within two weeks from date and submit report of compliance.

The complaint is disposed of.

Sd/-

Hon'ble Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

Sd/-

Dr. Madhusudan Banerjee, Member

Sd/-

Dr. Maitreyi Banerjee, Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Jt. Secy. Deptt. of Health & FW
Govt. of West Bengal