Office of the West Bengal Clinical Establishment Regulatory Commission 1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: MISC/ HOW/2019/000007

Somnath Hazra...... Complainant

VS

Reddy Diagnostic Zone, Nalpur, Howrah...... Respondent/ Respondents

ORDER SHEET

Office Order-No.	Date	Order
1.	23/07/2019	This complaint would pertain to difference in findings in the pathological report. The respondent pathological laboratory collected blood sample early in the morning from the residence of the complainant. The collected blood sample reached the laboratory long after collection that resulted in wrong report. The treating doctor, being suspicious of the finding of the reports advised for a repeat test from another laboratory that gave the correct report. It is clear, the respondent pathological laboratory is guilty of medical negligence in which the patient had to spend a sum of Rs.1, 500/- approximately. We impose a penalty of Rs.10, 000/ The pathological laboratory would pay Rs.5, 000/- to the complainant within fifteen days from date of furnishing of the bank details of the complainant. The pathological laboratory would pay the balance amount of Rs.5, 000/- to Ramkrishna Sarada Mission Matri Bhaban within the period of two weeks thereafter and file report of compliance annexing the receipt of

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Matri Bhaban and evidence with regard to payment to the complainant.

The complaint is disposed of accordingly.

Sd/-Hon'ble Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

Sd/-

Dr. Madhusudan Banerjee, Member

Sd/-

Dr. Maitreyi Banerjee, Member

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