

Office of the West Bengal Clinical Establishment Regulatory Commission  
1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.  
Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: KOL/2018/000329**

**Prosenjit Roy..... Complainant**

**vs**

**R G Stone Urology & Laparoscopy Hospital..... Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	03/07/2019	<p>The patient was operated for bladder stone and uretery stone by Dr. B. Saha. At the post-op stage, another stone was found which was subsequently revealed as uretery stone and he was advised for second surgery. The patient was operated at SSKM Hospital.</p> <p>The doctors present in the panel are unanimous of the view, it might happen and it was not unusual. However, we are of the opinion, when the second surgery was required to be done, the clinical establishment should have been more liberal in the matter of charges.</p> <p>The petitioner would contend, when he approached the hospital they insisted on payment of the package of Rs. 47,000/- and the hospital could at best give a discount of Rs. 5,000/-. The patient party was not in a position to pay any further sum and admitted the patient at the government establishment.</p> <p>Learned Counsel appearing for the Clinical establishment would</p>

contend, it was not unusual. Doctors as well as the surgeon were eager to have the second surgery done at their hospital. The petitioner was asked to admit the patient; however, they chose not to admit the patient for the second time. He would also deny assertion of the petitioner that the hospital was insisting for payment of the amount. He would contend, the hospital asked for insurance papers so that they could make a claim from the insurance company. We do not find any such assertion in the affidavit filed by the clinical establishment.

The petitioner had to pay a sum of Rs. 30,000/- in addition to amount already received by the Clinical Establishment from the medical claim policy. We direct the clinical establishment to pay the said sum of Rs. 30,000/- to the petitioner within a period of two weeks from date.

The complaint is disposed of accordingly.

Sd/-

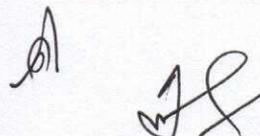
Hon'ble Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

Sd/-

Dr. Gopal Krishna Dhali, Member



Sd/-

Dr. Makhanlal Saha, Member

Sd/-

Dr. Madhusudan Banerjee, Member

*Authentic*

**ARSHAD HASAN WARSI**  
WBCS (Ex)  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department