

Office of the West Bengal Clinical Establishment Regulatory Commission
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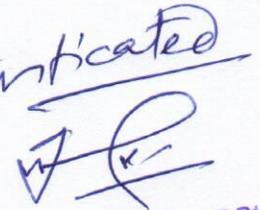
Case Reference: NPG/2018/000488/000489/490

Damayanti Singh Complainant

vs

**R. N. Tagore International Institute of Cardiac Sciences (Unit of Narayana Hrudayalaya).....
Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	25/06 /2019	<p>The petitioner was absent on last two occasions. She is also absent today. The complaint would relate to billing dispute. The facts would reveal, the patient was admitted under a package of Rs.8.75lakhs. However, in view of complication the patient had to be kept under the treatment of the clinical establishment for sixty four days involving a sum of Rs.23 lakhs approximately. Ms. Anindita Biswas, AGM, Administration, would inform us, considering financial hardship, the clinical establishment already discounted a sum of Rs.9.64 lakhs. The clinical establishment received a sum of Rs. 4 lakhs from the Insurance Company in addition to Rs.8.8 lakhs paid by the patient party. Ms. Biswas would inform us, the clinical establishment would have no claim as against the petitioner and/or the patient party. We do not find any scope to interfere. The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Dr. Sukumar Mukherjee, Member</p> <p>Sd/- Dr. Madhusudan Banerjee, Member</p> <p>Sd/- Dr.Maitrayee Banerjee, Member</p> <p><i>Authenticated</i>  ARSHAD HASAN WARSI WBCS (Ex) Secretary West Bengal Clinical Establishment Regulatory Commission & Joint Secretary Health & F.W. Department</p>