

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: KOL/2019/000532**

**Mr.Pintu Halder..... Complainant**

**vs**

**Arogya Maternity & Nursing Home (A Unit of R.P. Medical Foundation Pvt. Ltd).....  
Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	24/05/2019	<p>This case pertains to billing dispute. We have examined the medical records, there has been 22 days stay in the nursing home in two phases. The Hospital Authority did their best to treat the patient. If there is any medical negligence the petitioner would at liberty to approach the West Bengal Medical Council as against the doctor. With regard to billing dispute we do not find any scope to interfere. There had been a claim for rupees two lacs thirty two thousand that is due by the petitioner to the establishment. We could persuade the establishment to accept Rs.30, 000/- on account of medicine expenses considering the plight of the petitioner who is an Auto Driver. The petitioner says, he is not in a position to pay the same. He, however, prays for settlement of the dispute one for all. We permit him to pay the sum of Rs.30, 000/- in full and final settlement of the claim of the Hospital Authority on account of pharmacy expense. The same</p>



amount may be paid in six equal monthly instalments commencing from July 7, 2019 and thereafter on the seventh day of every succeeding month. In case of default, the balance amount may be recovered by the Authority in accordance with law. In case of payment is paid in full as directed above, the Authority would not proceed as against the petitioner in respect of the balance dues.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Smt. Sanghamitra Ghosh, IAS, Vice Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

Sd/-

Dr. Gopal Krishna Dhali, Member

Sd/-

Dr. Makhanlal Saha, Member

Sd/-

Dr. Madhusudan Banerjee, Member

Sd/-

Dr. Maitreyi Banerjee, Member

Sd/-

Dr. Pradip Kumar Mitra, Member

*Authenticated*  
