

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: KOL/2019/000527/000528**

**Mr. Sumit Kumar Chakraborty ..... Complainant**

**vs**

**The Calcutta Medical Research Institute..... Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	24/05/2019	<p>We have heard the parties. This complaint is a result of an unfortunate misunderstanding between the petitioner and the clinical establishment. The petitioner has no complain about the medical service that he received in respect of his wife and twin babies. The clinical establishment has also no grievance as against the petitioner in respect of the bills that the petitioner has paid in full. The petitioner would complain, he has not received the receipt for the whole amount. He has paid the bill partly by himself and partly through Ms. Bajaj Finance from which he has obtained loan. The clinical establishment has produced copies of the bills and the receipts they have given, however, that would not satisfy the petitioner.</p> <p>At the end of the day, we find, there is nothing payable by the petitioner to the clinical establishment. The representative of the clinical establishment would also agree on that score. In such event, we would record their statement to the effect, there is nothing due and payable from the petitioner on account of the medical service rendered by them to his wife and twin babies. The total amount was Rs. 1,80,533/-. The clinical establishment would issue a certificate to the effect, the said amount of Rs.1,80,533/- had already been received by them on his account. Such certificate must be given by next Monday. The same should be sent through mail as well as by post. The complaint is disposed of.</p>



			<p>The petitioner would insist upon compensation for the harassment for last ten months. We award a token compensation of Rs.500/- for the same that may be paid within a period of two weeks from date.</p> <p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Dr. Sukumar Mukherjee, Member</p> <p>Sd/-</p> <p>Dr. Madhusudan Banerjee, Member</p> <p>Sd/-</p> <p>Dr. Maitreyi Banerjee, Member</p> <p>Sd/-</p> <p>Smt. Masdhabi Das, Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>ARSHAD HASAN WARSI WBCS (Ex)</p>
--	--	--	---

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department