

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: NPG/2019/000597

Avijit Samal..... Complainant

vs

Medica Superspeciality Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	03/06/2019	<p>The petitioner would complain, a diabetic patient was unnecessarily kept on fasting for hours together, particularly, when he was on higher dose of antibiotic administered at 7 o'clock in the morning and ultimately the patient was given food after 1o'clock in the afternoon.</p> <p>The medical experts present in the panel, are unanimous of the view, the ultrasound examination was required to be done on fasting and when the patient was kept on fasting no harm was caused to him. However, Clinical Establishment could not offer any justifiable explanation as to why the patient or the patient party was not properly counselled. At least, we do not find any such evidence in the bed head ticket of the patient.</p> <p>We expect, the Clinical Establishment will be cautious in future to deal with such cases. Not only they must counsel the patient and the patient party but also record it in the bed head ticket.</p> <p>The petitioner would have another complain which is more serious.</p>

The patient was supposed to have a medicine at 2 o'clock, whereas, the same was given after 2 hours and that too, after being pointed out to the nursing staff. According to the clinic, the doctor has changed dose and the concerned nursing staff requisitioned it from the pharmacy that did not reach in time. It was administered by making half of the earlier medicine to maintain the modified dose at 3:25 P.M.

It is thus clear; it was not given in time. We caution the establishment and warn them that we would take serious note on such count if it happens in future.

With this observation we dispose of the complain

Sd/-

Hon'ble Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

Sd/-

Dr. Madhusudan Banerjee, Member

Sd/-

Dr. Pradip Kumar Mitra, Member

Sd/-

Dr. Avijit Chowdhury, Member

Authenticated
[Signature]

ARSHAD HASAN WARSI
WBCS (Ex)

Secretary
West Bengal Clinical Establishment
Regulatory Commission
&

Joint Secretary
Health & F.W. Department