

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: KOL/2019/000533**

**Mr. Ashok Das ..... Complainant**

**vs**

**Mohan Clinic, Tollygunge, Kolkata..... Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	03/06/2019	<p>The complaint would relate to over billing, although, the petitioner is now contending medical negligence, as according to him, these was a sudden fall of the patient from the bed that resulted in orthopaedic complication. However, the same was taken care of by the clinical establishment. We do not wish to deliberate on this issue.</p> <p>Coming to the principal issue of billing, we find, the petitioner's complaint sounds logic. To support his contention, he has already placed before us a bill of Rs.1,14,207/-, that is kept on record. The clinical establishment would however, claim in their comment before us, they raised bill of Rs. 93,031/- as final bill, out of which Rs.27,031/- was given as discount to him, leaving a balance of Rs.66,000/-. The said amount was received from the insurance company as against the mediclaim policy the patient was having. In view of such situation, we do not wish to go into the issue. However, we feel, we should penalise the clinical establishment for making a wrong statement before us. In the written reply of the clinical establishment, the establishment failed to deal with the bill for Rs.1,14,207/- that the petitioner is producing before us. The Director of the clinical establishment is present. He is now amending his statement by saying, it</p>



		<p>was a provisional one. We feel, once there was a categorical assertion on behalf of the petitioner in the complaint that the establishment was pressing for payment of the bill of Rs.1,14,207/- the clinical establishment ought to have to dealt with the same in their comment.</p> <p>At this juncture, the Director of the clinical establishment present before us, tenders unqualified apology admitting his mistake.</p> <p>We thus do not wish to impose any penalty.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Dr. Sukumar Mukherjee, Member</p> <p>Sd/-</p> <p>Dr. Madhusudan Banerjee, Member</p> <p>Sd/-</p> <p>Dr. Pradip Kumar Mitra, Member</p>
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*Authenticated*

**ARSHAD HASAN WARSI**  
WBCS (Ex)  
Secretary  
West Bengal Clinical Establishment-  
Regulatory Commission  
&  
Joint Secretary  
Health & F.W. Department