

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447, Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: KOL/2018/000505/000525

Mr. Shibram Dutta..... Complainant

vs

AMRI Hospital Ltd, Dhakuria..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	2.	22/05/2019	<p>This matter was heard by us on the last occasion as well as today. The clinical establishment has submitted a report to clarify that is also not so satisfactory. However, the clinical establishment would strenuously contend, they received a sum of Rs 50,700/- from the West Bengal health scheme and not Rs.82,943/- as claimed by them before the Govt. They would contend, they had to mention the amount because of the computer programme. We are not satisfied, however we would rely upon their definite statement that they received a lesser amount and we absolve them from the complain of overbilling.</p> <p>The petitioner would contend, he was forced to pay for the difference of the price of the implant that was not permissible under the health scheme. We do not find any justification as the petitioner contemporaneously gave his consent to the same.</p> <p>We thus do not find any scope to proceed further with the complaint.</p> <p>Before parting with, we express our strong displeasure on one aspect. The medical experts present in the panel are unanimous of the view, the implant</p>

surgery was broken in two parts to make an inflated claim from the Govt. The explanation offered by them is not clear to us. We caution them in this regard.

Complaint is disposed of accordingly.

Office to communicate this order to both the parties.

Sd/-

The Hon'ble Chairperson

Sd/-

Dr. Sukumar Mukherjee, Member

Sd/-

Dr. Gopal Krishan Dhali, Member

Sd/-

Dr. Madhusudan Banerjee, Member

Sd/-

Dr. Makhanlal Saha, Member

Sd/-

Dr. Maitrayee Banerjee, Member

Authenticated


ARSHAD HASAN WARSI
WBCS (Ex)
Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Joint Secretary
Health & F.W. Department