

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: KOL/2018/000454

Mr. Rajesh Dasgupta Complainant

vs

KPC Medical College & Hospital, Jadavpur..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	16/04/2019	<p>This complaint would pertain to medical negligence on the part of the clinical establishment not informing the patient party with regard to the status of the patient at the appropriate time. On examination of the record and upon perusal of the affidavit filed by the party, it appears to us, due to mistake the Hospital Authority informed wrong patient party and as a result the complainant did not get prior information of the condition of the patient and he was deprived of the opportunity to be by the side of the patient when she breathed her last.</p> <p>In view of such admission on part of the Hospital Authority we hold the Hospital Authority guilty of negligence. It is most unfortunate that the Hospital Authority has taken a lackadaisical approach in maintaining records of the patient under their care. We caution them appropriately and in future if we are invited to deal with similar complaint, we will be referring the matter to the appropriate authority recommending cancellation of the license. We now impose a token compensation of Rs.25, 000/- to be paid by the establishment within a fortnight from date to the complainant and file compliance therefor.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Dr. Sukumar Mukherjee, Member</p> <p><i>Authenticated</i> <i>ARSHAD HASAN WARS</i> WBCS (Ex) Secretary West Bengal Clinical Establishment Regulatory Commission & Joint Secretary Health & F.W. Department</p>

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			Sd/- Dr. Makhan Lal Saha, Member
			Sd/- Dr. Madhusudan Banerjee, Member
			Sd/- Dr. Maitrayee Banerjee, Member
			Sd/- Dr. Pradip Kumar Mitra, Member
			Sd/- Smt. Madhabi Das, Member

Authenticated
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ARSHAD HASAN WARSI
WBCS (Ex)
Secretary
West Bengal Clinical Establishment
Regulatory Commission
&
Joint Secretary
Health & F.W. Department