

Case Reference: HOW/2018/000469

Mr. Souvik Chakraborty..... Complainant

vs

The Calcutta Medical Research Institute..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	20/03/2019	<p>This complaint pertains to overbilling. The patient was admitted on 19th July, 2018 with the complaint of fever and respiratory distress under Dr. T.K. Banerjee, the clinical establishment, CMRI. She was discharged on 16th August, 2018 after recovery. The hospital authority billed them for Rs.5,65,660/- out of which the patient party already paid a sum of Rs.3,02,000/- remaining a balance of Rs.2,03,660/-.</p> <p>Dr. Banerjee is present. We are satisfactorily explained about the treatment given to the patient. The hospital authority is also represented by Deputy Medical Superintendent. The hospital authority is ready to forego the balance of Rs.2,03,660/-.</p> <p>The petitioner is absent. He has sent a letter dated 18th March, 2019, expressing his inability to appear in the case. In our view, since the hospital authority is not insisting for the balance payment, no purpose would be served by keeping this complaint pending. The same is disposed of accordingly.</p> <p>Office to communicate this order to all concerned.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Smt. Sanghamitra Ghosh, IAS, Vice Chairperson</p> <p>Sd/- Dr. Sukumar Mukherjee, Member</p> <p>Sd/- Dr. Madhusudan Banerjee, Member</p>

Authenticated
[Signature]

ARSHAD HASAN WARSI
WBCS (Ex)
Secretary
West Bengal Clinical Establishment
Regulatory Commission

Joint Secretary
Health & F.W. Department