

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447, Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: DIRZ/2018/000473/000474/000475/000476

Mr. Prof (Dr.) Debabrata Mitra Complainant

VS

Marina Medical Centre Pvt. Ltd., Jalpaiguri..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	20/03/2019	<p>The complainant is absent. The complaint would pertain to overbilling. It appears that the patient was under the treatment of the nursing home for less than twenty four hours, whereas he was billed for two days. The nursing home authority is present and represented by Mr. Sujay Roy, Assistant Manager of the nursing home who is agreeable to refund the bed charges for additional date.</p> <p>We direct the nursing home authority to refund a sum of Rs.5000/- to the complainant, if not already refunded. The complaint is, thus disposed of.</p> <p>Office to communicate this order to all concerned.</p> <p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Smt. Sanghamitra Ghosh, IAS, Vice Chairperson</p> <p>Sd/-</p> <p>Dr. Sukumar Mukherjee, Member</p> <p>Sd/-</p> <p>Dr. Madhusudan Banerjee, Member</p> <p><i>Arshad Hasan Warsi</i> ARSHAD HASAN WARSI WBCS (Ex) Secretary West Bengal Clinical Establishment Regulatory Commission & Joint Secretary Health & F.W. Department</p>