

Office of the West Bengal Clinical Establishment Regulatory Commission  
1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.  
Phone:- (033) 2262-8447, Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

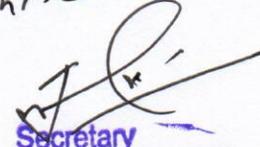
Case Reference: KOL/2017/000113

Mrs. Sipra Sen..... Complainant

vs

B.B. Eye Foundation..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
		27/11/2018	<p>Complainant is absent on call as also the Clinical Establishment. No accommodation has been sought for.</p> <p>This is a case where on 4<sup>th</sup> of September,2018 when the hearing was taken for the first place, the complainant was absent. However, the Clinical Establishment was represented by its authorised representatives. Then at least on 4 occasions the complainant by email prayed for adjournment of hearing of this case and accordingly it was not listed for hearing. In the above background, we are not inclined to allow any adjournment today sue moto.</p> <p>Now coming to the merits of the case, we find the allegations as a whole doesn't constitute any deficiency of service.</p> <p>It is the case of the complainant that he had been to the Clinical Establishment for some treatment. He went there in his own car but no parking place was available and no arrangement was made for the same and consequently he has to suffer a lot.</p> <p>This case has no merit and stands closed and disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Dr. Sukumar Mukherjee, Member</p> <p>Sd- Dr. Madhusudan Banerjee, Member</p> <p>Sd/- Dr. Makhan Lal Saha, Member</p> <p><i>Authenticated</i>  Secretary West Bengal Clinical Establishment Regulatory Commission</p>