

**THE WEST BENGAL CLINICAL ESTABLISHMENT
REGULATORY COMMISSION.**

Present: Justice Ashim Kumar Roy, Chairperson.

Smt. Sanghamitra Ghosh, IAS, Member.

Dr. Sukumar Mukherjee, Member.

Dr. G.K. Dhali, Member.

Dr. Madhusudan Banerjee, Member.

Shri. S.K. Thade, IAS, Member.

Smt. Madhabi Das, Member.

COMPLAINT ID: NPG/2018/000364.

Mr. Biswajit Roy.....Complainant.

-versus-

Belle Vue Clinic & others.....Respondents.

Date of judgment: 31st July, 2018.

J U D G M E N T .

The complainant has approached this Commission with the allegation that on 09.04.2018 his blood was tested for T3, T4 and TSH tested at the in-house pathological laboratory of Belle Vue Clinic on 09.04.2018 against payment. After obtaining the report, the complainant noticed some abnormalities in the test result showing T3- 5.04ng/dl, TSH-108.6 uIU/ml. Such test was done against payment. The complainant thereafter again tested his blood for T3, T4, TSH on 12.04.2018 at the same place when result showed T3-99.42ng/dl, T4-6.52mcg/dl and TSH- 8.67. Therefore the result for T3 and TSH were wrong.

Having received the complaint, Commission called for a reply from the Belle Vue Clinic and they have submitted their reply admitting their fault.

On the date of hearing (18.07.2018), the complainant was present in person and the Clinical Establishment was represented by its General Manager (Operation) and the Director Pathologist. The concerned Consultant Pathologist and two technicians, who were involved in performing the tests and drawing the reports, were also present.

When representatives of the Clinical Establishment once again admitted their guilt and submitted that they are not disputing the claim of the petitioner and already disciplinary action has been taken against the technicians who were found to be in fault in giving a wrong report on 09.04.2018 and they have been cautioned and admonished. It was also submitted that matter has been settled between the parties.

The complainant also stated that he was happy with the steps taken by the Clinical Establishment.

In this regard, from the side of the Clinical Establishment, a letter has been addressed to the Commission on July 20, 2018 detailing the measures they have taken so as to ensure such mistakes are not repeated and steps taken against the erring technicians.

Having regards to above we do not find any reason to keep this case alive and accordingly the case stands closed and disposed of.

Sd/-

Justice Ashim Kumar Roy
Chairperson

Sd/-

Smt. Sanghamitra Ghosh, IAS, Member.

Sd/-

Dr. Sukumar Mukherjee, Member.

Sd/-

Dr. G.K. Dhali, Member.

Sd/-

Dr. Madhusudan Banerjee, Member.

Sd/-

Shri. S.K. Thade, IAS, Member.

Sd/-

Smt. Madhabi Das, Member.

Authenticated
21/7/2018
ARSHAD HASAN WARI
W.B.C.E.R.C. (E)
Secretary
W.B.C.E.R.C. (E)
Secretary
ARSHAD HASAN WARI