

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447, Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/NPG/10/2026-27

Mr. Arindam Roy Complainant

vs

Apollo Multispeciality Hospitals, Ltd..... Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/07/2026	The complaint would principally relate to medical negligence. However, there are serious administrative issues apparent on the face of the records. We feel, once the medical issues are resolved before the appropriate authority it would be easier for us to take the entire issue at a time and bring it to a logical conclusion.

We grant liberty to the complainant to approach the appropriate authority questioning the treatment protocol, discharge on first admission which is highly disputed and other related issues.

In case they are successful in establishing their complaint before the appropriate authority they would be at liberty to approach us afresh for appropriate relief.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member