

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/NPG/107/2026-27

Mr. Debasis Ghosh Complainant

vs

Zenith Superspeciality Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	15/07/2026	The complaint would principally relate to billing. We have examined the bill and find that a sum of Rs. 23,550/- is liable to be refunded. The CE has agreed to refund the said sum within a fortnight from date. The complainant is directed to share his bank details with the CE so that money could be refunded to him through bank transfer.

In course of hearing, the complainant would also submit that he has not received CBG reports done between May 4, 2026 and May 17, 2026.

The CE would assure, they would give the report as and when requisitioned.

The complaint is disposed of accordingly.

Sd/-
The Hon'ble Chairperson

Sd/-
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-
Dr. Maitrayee Banerjee – Member

Sd/-
Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission